## SUSAN E. HARTMAN

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Susan Hartman is the President of The Hartman Group (THG), a technology-based consulting firm specializing in strategic planning, business assessment, the optimization of engineering, manufacturing and business processes, and program management. Sue has over 30 years of diversified leadership experience in strategic planning, organizational optimization, business management, product development, marketing, and international business development.

Over the past fourteen years, Hartman and her team of highly qualified consultants have worked with a broad range of organizations, from small start-ups to Fortune 500 companies, to address numerous business, organizational, process, and technical issues. With a strong focus on end results, THG has consistently delivered improved productivity, efficiency, and profitability for its clients.

Sue is an active contributor in the field of change proficiency and change management. She tested and refined a Structured Assessment System for agility benchmarking and has organized and led numerous assessments at companies, such as AT&T, Honeywell, Collins Avionics, Gateway, Saturn, and Texas Instruments. Sue has continually used her extensive knowledge in this area to assist clients in significant business turnaround efforts.

Before founding THG, Hartman held senior management positions in new product development and manufacturing at Eastman Kodak Company. There, she successfully dealt head-on with the types of challenges she now tackles for THG clients. Her expertise in equipment manufacturing includes management of a total flow organization that incorporated research, design, development, and manufacturing of capital equipment for the healthcare market. In driving market growth and earnings for both domestic and international markets, she developed and executed strategic plans, as well as investment and asset management strategies. Hartman's earlier Kodak experience also included more than nine years in the Eastman Kodak Laboratories conducting hands-on, fundamental research. She has published many technical articles and has been awarded numerous patents.

Sue has a B.S. in Chemistry, Magna Cum Laude, from Juniata College, Huntingdon, Pennsylvania. She subsequently completed formal courses in Strategic Planning, International Business Operations, High Performance Work Teams, Succession Planning, Marketing Management, Workforce Diversity, Quality Leadership Process, Re-engineering, Lean Manufacturing, ERP, ISO, Malcolm Baldrige Quality Criteria, Principles of Finance/Accounting and Statistical Process Control. Presently Sue is a Director on the Board of Stantec Consulting, Unity Health, Electri-Cord Manufacturing and a member of the Advisory Boards for Pierce Industries and Three Brothers Winery.